PUBLIC HEALTH AND HEALTH SERVICES ADMINISTRATION

Public Health and Health Services Administration Department (http://www.csuchico.edu/phha/)
Butte Hall 607
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Chair: Stan Salinas

Insight

The Department of Public Health and Health Services Administration offers two different Bachelor of Science degrees. Our degrees offer a great foundation and prepare students for jobs. The health field continues to grow in exciting ways and offers many opportunities for graduates. Some of our graduates chose to pursue additional education such as a master’s degree in public health, health services administration, nursing, physician assistant, occupational therapy, and the list goes on. Both the public health degree and health services administration degree are nationally accredited.

Experience

Our department prides itself on our excellent, hands-on teaching with a curriculum that prepares students to acknowledge and address the structural issues that affect our health and health care delivery system.

The public health degree includes classes that provide students many opportunities to work in the community and apply material taught in class to real-life situations. Students are taught how to promote health and prevent disease at both individual and community levels. Courses provide many opportunities to practice these skills in settings such as local schools and nonprofit agencies.

The health services administration major teaches business skills for health care settings. The program does an outstanding job incorporating real-world situations into coursework.

Both degrees require internships, which are completed during the final semester. The goal of the internship is to offer students a high-quality, professional experience that complements their academic knowledge and skills as well as prepares students for the workforce.

We have excellent teachers who bring applied experience into the classroom. In addition to teaching, many of our instructors work at hospitals, clinics, health departments, nonprofit organizations, or other health-related agencies. Other instructors work in the field with specialized populations such as the homeless, food insecure, people with adverse childhood experiences (ACEs), and LGBTQ+ populations. All of our instructors bring their experiences at work into the classroom.

Outlook

Our alumni get jobs! The health field continues to grow at a rate above many other fields.

One of the most exciting things about a degree in public health is the wide range of jobs available. Some of our grads go on to work on a special topic such as sexuality education, tobacco prevention, mental health, or infectious disease. This work can be done in as many different types of organizations—from nonprofits, to hospitals, to county or state health departments.

Graduates from the health services administration work in a variety of settings including hospitals, clinics, skilled nursing or assisted living, emergency services, as well as in the medical device and pharmaceuticals industries. The projected job growth for health services administrators in the U.S. is 32% compared to the growth for all occupations which is 7.7%, according to the U.S. Bureau of Labor Statistics. In California, the average salary for health service administrators is $138,030.

Programs

Undergraduate

Bachelor’s

- Health Services Administration BS (https://catalog.csuchico.edu/colleges-departments/college-behavioral-social-sciences/public-health-health-services-administration/health-services-administration-bs/)
- Public Health BS (https://catalog.csuchico.edu/colleges-departments/college-behavioral-social-sciences/public-health-health-services-administration/public-health-bs/)

Minors

- Health Promotion Minor (https://catalog.csuchico.edu/colleges-departments/college-behavioral-social-sciences/public-health-health-services-administration/health-promotion-minor/)
- Health Services Administration Minor (https://catalog.csuchico.edu/colleges-departments/college-behavioral-social-sciences/public-health-health-services-administration/health-services-administration-minor/)

See Course Description Symbols and Terms (https://catalog.csuchico.edu/academic-standards-policies/course-description-symbols-terms/) for an explanation of course description terminology and symbols, the course numbering system, and course credit units.

PHHA 160 Personal Health

Typically Offered: Fall and spring
Explores major issues regarding behavior conducive to optimal health throughout the life course. Topics covered include, but are not limited to, substance use and abuse, fitness, diet, sexuality, stress, and disease risk reduction. 3 hours lecture. (004378)

General Education: Lifelong Learning and Self-Development (E)

Grade Basis: Graded

Repeatability: You may take this course for a maximum of 3 units

Course Attributes: Lower Division

PHHA 189 Community Services: Field Exp

Prerequisite: Faculty permission.

Typically Offered: Fall and spring
This course is a field experience offered for 1.0-3.0 units. You must register directly with a supervising faculty member. Provides experience as a volunteer in a campus or community service agency. To receive credit for each unit you must put in a minimum of three hours per week of volunteer activity. 9 hours supervision. (004436)

Grade Basis: Credit/No Credit

Repeatability: You may take this course for a maximum of 15 units

Course Attributes: Lower Division
PHHA 198 Special Topics 1-3 Units
Typically Offered: Fall and spring
This course is for special topics offered for 1.0-3.0 units. Typically the topic is offered on a one-time-only basis and may vary from term to term and be different for different sections. See the Class Schedule for the specific topic being offered. 3 hours lecture. (001564)
Grade Basis: Graded
Repeatability: You may take this course more than once
Course Attributes: Lower Division

PHHA 265 Human Sexuality 3 Units GE
Typically Offered: Fall and spring
Overview of human sexuality, including psychosexual development, gender roles, reproductive system, pregnancy and childbirth, contraception, abortion, sexually transmitted diseases including HIV/AIDS, relationships, sexual orientation, sex and the law, sexually explicit materials, and sexual dysfunction. 3 hours lecture. (004384)
General Education: Social Sciences (D)
Grade Basis: Graded
Repeatability: You may take this course for a maximum of 3 units
Course Attributes: Lower Division

PHHA 299 Special Problems 1-3 Units
Prerequisite: Faculty permission.
Typically Offered: Fall and spring
This course is an independent study of a topic or problem. Students must register with a supervising faculty member. 0 hours supervision. (022191)
Grade Basis: Credit/No Credit
Repeatability: You may take this course for a maximum of 3 units
Course Attributes: Lower Division

PHHA 320 Chronic and Communicable Diseases 3 Units
Prerequisite: BIOL 104 is strongly recommended.
Typically Offered: Fall and spring
Examines the major chronic and communicable diseases, including cause, prevention, and treatment strategies. Behaviors that promote health and reduce premature death and disease are also addressed. 3 hours lecture. (001574)
Grade Basis: Graded
Repeatability: You may take this course for a maximum of 3 units
Course Attributes: Upper Division

PHHA 321 Community Health 3 Units
Typically Offered: Fall and spring
This course explores current public health problems, including social and environmental factors influencing health, and how the public health systems works to control diseases and promote health. Students will understand the historical foundations of public health and how these foundations influence how practitioners address contemporary public health issues. Students will think critically about how both individuals and our society as a whole can positively impact our world’s most pressing public health issues. 3 hours lecture. (001575)
Grade Basis: Graded
Repeatability: You may take this course for a maximum of 3 units
Course Attributes: Upper Division

PHHA 323 International Health 3 Units GE
Prerequisite: GE Oral Communication (A1); GE Written Communication (A2); GE Critical Thinking (A3); GE Mathematics/Quantitative Reasoning (B4) requirements, or consent of the instructor.
Typically Offered: Fall and spring
Analysis of historical and current health problems in the world: population dynamics, vital statistics, global disease patterns, and variations among nations and cultures. Examination of contributing social, psychological, physical, governmental, and cultural factors affecting disease. Efforts toward health promotion and disease prevention, including international programs. 3 hours lecture. (004412)
General Education: Upper-Division Social Sciences (UDD); Global Studies Pathway
Grade Basis: Graded
Repeatability: You may take this course for a maximum of 3 units
Course Attributes: Upper Division

PHHA 325W Introduction to Public Health Practice and Research (W) 3 Units W
Prerequisite: GE Written Communication (A2); GE Critical Thinking (A3); Public Health majors only.
Typically Offered: Fall and spring
Provides students with the skills and tools necessary to be successful as they pursue their degree and future careers in Public Health. Writing skills are a key component of this course. Other topics include personal and career exploration, tools for a successful academic and future professional career, communication, presentation, and networking. 3 hours lecture. (022270)
Grade Basis: Graded
Repeatability: You may take this course for a maximum of 3 units
Course Attributes: Upper Division; Writing Course

PHHA 328 Health Equity 3 Units USD
Prerequisite: PHHA 321 for Public Health Health Service Admin majors and Health Promotion minor.
Typically Offered: Fall and spring
Ethnic groups in the U.S. face many health problems. This course focuses on those problems which affect the four largest ethnic groups in the U.S.: African Americans, Hispanic Americans, American Indians, and Asian Americans. The effects of history, health beliefs and practices, and socioeconomic status on the health of these ethnic populations are addressed. Current and potential strategies to improve health care delivery to these groups are explored. 3 hours discussion. (004448)
Grade Basis: Graded
Repeatability: You may take this course for a maximum of 3 units
Course Attributes: Upper Division; US Diversity

PHHA 330W Management Principles in Health Services (W) 3 Units W
Typically Offered: Fall only
Provides knowledge and skills to administer health organizations and programs. Concepts of planning, organizational behavior, and management applicable to the administration of health organizations and programs are addressed. Major approaches to management, motivation, leadership, decision making, supervision, and budgeting are presented. 3 hours seminar. (001582)
Grade Basis: Graded
Repeatability: You may take this course for a maximum of 3 units
Course Attributes: Upper Division; Writing Course
<table>
<thead>
<tr>
<th>Course</th>
<th>Units</th>
<th>Pre/Grades</th>
<th>Notes</th>
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<tbody>
<tr>
<td>PHHA 331 The Healthcare Delivery System</td>
<td>3</td>
<td>Graded</td>
<td>Provides an overview of the U.S. healthcare delivery system from historical, organizational, financial, and administrative perspectives. Analyzes current health issues, such as cost, access, and quality of care. 3 hours seminar. (001583)</td>
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<tr>
<td>PHHA 348 Public Health Policy and Systems</td>
<td>3</td>
<td>Grade Basis</td>
<td>You may take this course for a maximum of 3 units</td>
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<tr>
<td>PHHA 330 Public Health Administration</td>
<td>3</td>
<td>Graded</td>
<td>You may take this course for a maximum of 3 units</td>
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<tr>
<td>PHHA 362 Environmental Health</td>
<td>3</td>
<td>Graded</td>
<td>You may take this course for a maximum of 3 units</td>
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<tr>
<td>PHHA 368 Women's Health</td>
<td>3</td>
<td>Graded</td>
<td>You may take this course for a maximum of 3 units</td>
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<tr>
<td>PHHA 369 Health Promotion Techniques</td>
<td>3</td>
<td>Graded</td>
<td>You may take this course for a maximum of 3 units</td>
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<tr>
<td>PHHA 370 Drugs in Our Society</td>
<td>3</td>
<td>Graded</td>
<td>You may take this course for a maximum of 3 units</td>
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<tr>
<td>PHHA 389 Community Service: Supervision</td>
<td>1-3</td>
<td>Credit/No Credit</td>
<td>You may take this course for a maximum of 15 units</td>
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</tbody>
</table>

**Typically Offered**: Typically offered during the fall and spring terms.

**Prerequisite**: Prerequisites vary depending on the course.

**Grade Basis**: Grade basis may vary depending on the course.

**Repeatability**: You may take this course for a maximum of specified units.

**Course Attributes**: Upper Division, Sustainable Course.
PHHA 398 Special Topics 1-3 Units
Typically Offered: Fall and spring
This course is a special topic offered for 1.0-3.0 units. You must register directly with a supervising faculty member. 3 hours lecture. (001577)
Grade Basis: Graded
Repeatability: You may take this course more than once
Course Attributes: Upper Division

PHHA 399 Special Problems 1-3 Units
Prerequisite: Faculty permission.
Typically Offered: Fall and spring
This course is an independent study of special problems offered for 1.0-3.0 units. You must register directly with a supervising faculty member. 9 hours supervision. (004451)
Grade Basis: Credit/No Credit
Repeatability: You may take this course for a maximum of 6 units
Course Attributes: Upper Division

PHHA 425HW Research and Evaluation in Health - Honors (W) 3 Units W, GW
Prerequisite: GE Written Communication (A2) requirement, MATH 105; faculty permission. Open to Health Science majors with 3.5 or higher GPA.
Typically Offered: Fall and spring
The course introduces students to research methodology and program evaluation techniques in the health field. Students develop skills for critically reading professional literature and writing a research or program evaluation proposal. Students also begin work on an Honors in the Major project. 3 hours discussion. (004465)
Grade Basis: Graded
Repeatability: You may take this course for a maximum of 3 units
Course Attributes: Upper Division; Writing Course; Graduation Writing Assessment

PHHA 425W Research and Evaluation in Health (W) 3 Units W, GW
Prerequisite: GE Written Communication (A2) requirement, MATH 105, PHHA 325W.
Typically Offered: Fall and spring
The course introduces students to research methodology and program evaluation techniques in the health field. Students develop skills for critically reading professional literature and writing a research or program evaluation proposal. 3 hours discussion. (001614)
Grade Basis: Graded
Repeatability: You may take this course for a maximum of 3 units
Course Attributes: Upper Division; Writing Course; Graduation Writing Assessment

PHHA 430 Management of Health Services Organizations 3 Units
Prerequisite: PHHA 330W or faculty permission.
Typically Offered: Spring only
Examines the internal operations of health services organizations (e.g. ambulatory care, long-term care, managed care), and applies management principles including marketing, financing, legal issues, personnel issues, and quality management. 3 hours seminar. (004455)
Grade Basis: Graded
Repeatability: You may take this course for a maximum of 3 units
Course Attributes: Upper Division

PHHA 431 Public Health and Healthcare Emergency Management: From Earthquakes to Pandemics 3 Units
Prerequisite: Junior standing or above.
Typically Offered: Spring only
This course addresses planning, preparation, and response to healthcare and public health emergencies. It examines emergency management at both the organizational and community levels and looks at both general techniques as well as the response to specific types of incidents. 3 hours lecture. (022283)
Grade Basis: Graded
Repeatability: You may take this course for a maximum of 3 units
Course Attributes: Upper Division

PHHA 432 Laws, Ethics, and Regulations in Health Services 3 Units
Prerequisite: PHHA 331.
Typically Offered: Fall only
Study of specific areas of law, ethics, and regulations in health care. Examination of legal and ethical issues of licensing, health insurance, managed care, funding mechanisms, medical negligence and malpractice, informed consent, health care records, and patient and family rights. 3 hours seminar. (004452)
Grade Basis: Graded
Repeatability: You may take this course for a maximum of 3 units
Course Attributes: Upper Division

PHHA 433 Financial Management of Healthcare Organizations 3 Units
Prerequisite: ACCT 201, ACCT 202, MATH 105.
Typically Offered: Fall only
This course provides an understanding of the process of making asset choices for the provision of health care, stewarding the assets particular to healthcare organizations (both for-profit and not-for-profit), and obtaining funds to pay for healthcare-specific assets. Includes traditional techniques of finance, but focuses on the state of the art in the theory and practice of healthcare financial management, including agency theory, valuation, capitated contract analysis, and endowment management. 3 hours discussion. (004438)
Grade Basis: Graded
Repeatability: You may take this course for a maximum of 3 units
Course Attributes: Upper Division

PHHA 434 Healthcare Quality Management 3 Units
Prerequisite: PHHA 430, MATH 105.
Typically Offered: Fall only
This course provides students with an understanding of the quality management and management engineering techniques critical for the effective and efficient delivery of healthcare. 3 hours lecture. (021464)
Grade Basis: Graded
Repeatability: You may take this course for a maximum of 3 units
Course Attributes: Upper Division

PHHA 435 Health Care Policy and Politics 3 Units
Prerequisite: PHHA 331.
Typically Offered: Spring only
An analysis of the political forces, both private and public, which have an impact upon the health industry in the United States. Focusing on problems related to the delivery of health care, the course will cover such issues as availability, accessibility, appropriateness, acceptance, accounting, and alternatives. 3 hours seminar. (001587)
Cross listing(s): PADM 405
Grade Basis: Graded
Repeatability: You may take this course for a maximum of 3 units
Course Attributes: Upper Division

PHHA 441 Public Health and Healthcare Emergency Management: From Earthquakes to Pandemics 3 Units
Prerequisite: Junior standing or above.
Typically Offered: Spring only
This course addresses planning, preparation, and response to healthcare and public health emergencies. It examines emergency management at both the organizational and community levels and looks at both general techniques as well as the response to specific types of incidents. 3 hours lecture. (022283)
Grade Basis: Graded
Repeatability: You may take this course for a maximum of 3 units
Course Attributes: Upper Division
PHHA 463 Epidemiology  3 Units
Prerequisite: MATH 105, PHHA 321, PHHA 325W for Public Health majors only; PHHA 321 for Health Services Administration majors only. Recommended: PHHA 320.
Typically Offered: Fall and spring
This course provides a review of the field of health services administration and preparation for competition in the California Health Services Administration College Bowl. 2 hours seminar. (001569)
Grade Basis: Credit/No Credit
Repeatability: You may take this course for a maximum of 2 units
Course Attributes: Upper Division

PHHA 467 Mental and Emotional Health  3 Units
Prerequisite: Junior standing or above.
Typically Offered: Fall and spring
Examination of nature and factors affecting mental health and positive and negative responses to problems in daily living. Discussion of types of mental disorders and public health strategies to deal with these problems. 3 hours discussion. (001611)
Grade Basis: Graded
Repeatability: You may take this course for a maximum of 3 units
Course Attributes: Upper Division

PHHA 471 Planning Public Health Programs  3 Units
Prerequisite: PHHA 321, PHHA 369, or faculty permission.
Typically Offered: Fall and spring
This course focuses on planning, implementing, and evaluating public health programs. Students will integrate theories, techniques, and skills learned in other coursework to plan a public health program. Students will learn to assess the effectiveness of varied methods for reaching targeted populations. 3 hours discussion. (001615)
Grade Basis: Graded
Repeatability: You may take this course for a maximum of 3 units
Course Attributes: Upper Division

PHHA 489 Internship  3-9 Units
Prerequisite: Senior standing, last semester in the major, minimum 2.0 GPA in the major, and Internship Advisor permission.
Typically Offered: Fall and spring
Field practicum designed to integrate theory and practice in a community setting. Supervised by an agency representative and faculty member. Minimum internship requirement for Health Science majors is 6.0 units. 9 hours independent study. (004467)
Grade Basis: Credit/No Credit
Repeatability: You may take this course for a maximum of 9 units
Course Attributes: Upper Division

PHHA 498 Special Topics  1-4 Units
Typically Offered: Fall and spring
This course is for special topics offered for 1.0-4.0 units. Typically the topic is offered on a one-time-only basis and may vary from term to term and be different for different sections. See the Class Schedule for the specific topic being offered. 3 hours supervision. (001622)
Grade Basis: Graded
Repeatability: You may take this course more than once
Course Attributes: Upper Division

PHHA 499 Special Problems  1-3 Units
Prerequisite: Faculty permission.
Typically Offered: Fall and spring
This course is an independent study of special problems offered for 1.0-3.0 units. You must register directly with a supervising faculty member. 9 hours supervision. (004469)
Grade Basis: Credit/No Credit
Repeatability: You may take this course for a maximum of 6 units
Course Attributes: Upper Division

PHHA 499H Honors in Health and Community Services  3 Units
Prerequisite: Four upper-division courses in the major, including PHHA 425HW
Typically Offered: Fall and spring
Open only by invitation to majors. The student will define a research problem, develop a research proposal, conduct the research, and submit a written report on the project. The student will refine the paper into publishable form and make a public presentation. Completion of 6 units with a B or higher certifies “Honors in the Major” on transcript. 9 hours supervision. (004470)
Grade Basis: Graded
Repeatability: You may take this course for a maximum of 3 units
Course Attributes: Upper Division

PHHA 530W Health Services Administration Capstone Seminar (W)  3 Units W
Prerequisite: BCOM 300W, PHHA 430, PHHA 432, PHHA 433, PHHA 434, PHHA 435, or faculty permission.
Typically Offered: Spring only
Integration of theory and practice by examining issues and solutions to problems in the management and planning of health care services. Emphasis upon case studies and practitioner responses. 3 hours seminar. (001596)
Grade Basis: Graded
Repeatability: You may take this course for a maximum of 3 units
Course Attributes: Upper Division; Writing Course

PHHA 536 Health Services Administration College Bowl  2 Units
Prerequisite: ECON 352, PHHA 330W, PHHA 331, PHHA 430, PHHA 432, PHHA 433, PHHA 434, MGMT 304.
Typically Offered: Fall and spring
This course provides a review of the field of health services administration and preparation for competition in the California Health Services Administration College Bowl. 2 hours seminar. (021676)
Grade Basis: Credit/No Credit
Repeatability: You may take this course for a maximum of 2 units
Course Attributes: Upper Division

PHHA 541 Health in the Later Years  3 Units
Typically Offered: Fall only
Exploration of changing health status and needs in later life. Discussion of body system changes, bio-psycho-social influences on elders’ health, health enhancement strategies, common health problems, treatment, and prevention. Also addresses drug use and abuse, sexuality, chronic illness, use of health delivery systems, including long-term care. 3 hours lecture. (001569)
Grade Basis: Graded
Repeatability: You may take this course for a maximum of 3 units
Course Attributes: Upper Division
PHHA 543  Social Gerontology  3 Units
Typically Offered: Spring only
Studies the changes people face as they age in modern society, as
individual social beings and as members of a larger society; how social
change (economic, political, technological) affects older people in their
aging patterns; emphasis is on the social aspects of problems and
prospects for America's elders. 3 hours lecture. (001571)
Grade Basis: Graded
Repeatability: You may take this course for a maximum of 3 units
Course Attributes: Graduate Division

PHHA 631  Healthcare Delivery and Payment Systems  3 Units
Prerequisite: Open to declared Online MBA students only.
Typically Offered: Inquire at department
This course provides an overview of the U.S. healthcare delivery system
from historical, organizational, payment and administrative perspectives
with an emphasis on the analysis of emerging trends in system delivery
and payment. 3 hours discussion. (022366)
Grade Basis: Graduate Graded
Repeatability: You may take this course for a maximum of 3 units
Course Attributes: Graduate Division; Laptop required

PHHA 633  Healthcare Financial Management  3 Units
Prerequisite: PHHA 631, ACCT 202.
Typically Offered: Inquire at department
This course provides an overview of general financial management as
well as financial management specific to health services organizations. It
covers payer contract analysis, financial considerations of capitation and
related financial decision making for both nonprofit and for-profit health
services entities. 3 hours discussion. (022367)
Grade Basis: Graduate Graded
Repeatability: You may take this course for a maximum of 3 units
Course Attributes: Graduate Division; Laptop required

PHHA 695  Capstone Seminar  3 Units
Prerequisite: PHHA 633, PHHA 634, PHHA/POLS 635, PHHA/POLS 638.
Typically Offered: Inquire at department
Students work in teams to develop a comprehensive healthcare
related business plan. Students identify a specific type of healthcare
organization and select an appropriate market for that organization.
The business plan requires the application of strategic planning,
healthcare laws and regulations, management principles, human
resources, management engineering, marketing, and finance. 3 hours
discussion. (022364)
Grade Basis: Graduate Graded
Repeatability: You may take this course for a maximum of 3 units
Course Attributes: Graduate Division; Laptop required

Public Health and Health Services Administration Department

The Faculty
Mary E Bayham  2021
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