PUBLIC HEALTH AND HEALTH SERVICES ADMINISTRATION

Public Health and Health Services Administration Department (http://www.csuchico.edu/phha/)
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Chair: Holly Nevarez

Insight
The Department of Public Health and Health Services Administration offers two different Bachelor of Science degrees. Our degrees offer a great foundation and prepare students for jobs. The health field continues to grow in exciting ways and offers many opportunities for graduates. Some of our graduates chose to pursue additional education such as a master’s degree in public health, health services administration, nursing, physician assistant, occupational therapy, and the list goes on. Both the public health degree and health services administration degree are nationally accredited.

Experience
Our department prides itself on our excellent, hands-on teaching with a curriculum that prepares students to acknowledge and address the structural issues that affect our health and health care delivery system.

The public health degree includes classes that provide students many opportunities to work in the community and apply material taught in class to real-life situations. Students are taught how to promote health and prevent disease at both individual and community levels. Courses provide many opportunities to practice these skills in settings such as local schools and nonprofit agencies.

The health services administration major teaches business skills for health care settings. The program does an outstanding job incorporating real-world situations into coursework.

Both degrees require internships, which are completed during the final semester. The goal of the internship is to offer students a high-quality, professional experience that complements their academic knowledge and skills as well as prepares students for the workforce.

We have excellent teachers who bring applied experience into the classroom. In addition to teaching, many of our instructors work at hospitals, clinics, health departments, nonprofit organizations, or other health-related agencies. Other instructors work in the field with specialized populations such as the homeless, food insecure, people with adverse childhood experiences (ACEs), and LGTBQ+ populations. All of our instructors bring their experiences at work into the classroom.

Outlook
Our alumni get jobs! The health field continues to grow at a rate above many other fields.

One of the most exciting things about a degree in public health is the wide range of jobs available. Some of our grads go on to work on a special topic such as sexuality education, tobacco prevention, mental health, or infectious disease. This work can be done in as many different types of organizations—from nonprofits, to hospitals, to county or state health departments.

Graduates from the health services administration work in a variety of settings including hospitals, clinics, skilled nursing or assisted living, emergency services, as well as in the medical device and pharmaceuticals industries. The projected job growth for health services administrators in the U.S. is 32% compared to the growth for all occupations which is 7.7%, according to the U.S. Bureau of Labor Statistics. In California, the average salary for health service administrators is $138,030.

Programs
Undergraduate
Bachelor’s
• Health Services Administration BS (https://catalog.csuchico.edu/colleges-departments/college-behavioral-social-sciences/public-health-health-services-administration/health-services-administration-bs/)
• Public Health BS (https://catalog.csuchico.edu/colleges-departments/college-behavioral-social-sciences/public-health-health-services-administration/public-health-bs/)

Minors
• Health Promotion Minor (https://catalog.csuchico.edu/colleges-departments/college-behavioral-social-sciences/public-health-health-services-administration/health-promotion-minor/)
• Health Services Administration Minor (https://catalog.csuchico.edu/colleges-departments/college-behavioral-social-sciences/public-health-health-services-administration/health-services-administration-minor/)

See Course Description Symbols and Terms (https://catalog.csuchico.edu/academic-standards-policies/course-description-symbols-terms/) for an explanation of course description terminology and symbols, the course numbering system, and course credit units.

PHHA 160 Personal Health 3 Units GE
Typically Offered: Fall and spring
Explores major issues regarding behavior conducive to optimal health throughout the life course. Topics covered include, but are not limited to, substance use and abuse, fitness, diet, sexuality, stress, and disease risk reduction. 3 hours lecture. (004378)
General Education: Lifelong Learning and Self-Development (E)
Grade Basis: Graded
Repeatability: You may take this course for a maximum of 3 units
Course Attributes: Lower Division

PHHA 189 Community Services: Field Exp 1-3 Units
Prerequisite: Faculty permission.
Typically Offered: Fall and spring
This course is a field experience offered for 1.0-3.0 units. You must register directly with a supervising faculty member. Provides experience as a volunteer in a campus or community service agency. To receive credit for each unit you must put in a minimum of three hours per week of volunteer activity. 9 hours supervision. (004436)
Grade Basis: Credit/No Credit
Repeatability: You may take this course for a maximum of 15 units
Course Attributes: Lower Division
PHHA 198  Special Topics  1-3 Units
Typically Offered: Fall and spring
This course is for special topics offered for 1.0-3.0 units. Typically the topic is offered on a one-time-only basis and may vary from term to term and be different for different sections. See the Class Schedule for the specific topic being offered. 3 hours lecture. (001564)
Grade Basis: Graded
Repeatability: You may take this course more than once
Course Attributes: Lower Division

PHHA 265  Human Sexuality  3 Units  GE
Typically Offered: Fall and spring
Overview of human sexuality, including psychosexual development, gender roles, reproductive system, pregnancy and childbirth, contraception, abortion, sexually transmitted diseases including HIV/AIDS, relationships, sexual orientation, sex and the law, sexually explicit materials, and sexual dysfunction. 3 hours lecture. (004384)
General Education: Social Sciences (D)
Grade Basis: Graded
Repeatability: You may take this course for a maximum of 3 units
Course Attributes: Lower Division

PHHA 299  Special Problems  1-3 Units
Prerequisite: Faculty permission.
Typically Offered: Fall and spring
This course is an independent study of a topic or problem. Students must register with a supervising faculty member. 0 hours supervision. (022191)
Grade Basis: Credit/No Credit
Repeatability: You may take this course for a maximum of 3 units
Course Attributes: Lower Division

PHHA 320  Chronic and Communicable Diseases  3 Units
Prerequisite: BIOL 104 is strongly recommended.
Typically Offered: Fall and spring
Examines the major chronic and communicable diseases, including cause, prevention, and treatment strategies. Behaviors that promote health and reduce premature death and disease are also addressed. 3 hours lecture. (001574)
Grade Basis: Graded
Repeatability: You may take this course for a maximum of 3 units
Course Attributes: Upper Division

PHHA 321  Community Health  3 Units
Typically Offered: Fall and spring
This course explores current public health problems, including social and environmental factors influencing health, and how the public health systems works to control diseases and promote health. Students will understand the historical foundations of public health and how these foundations influence how practitioners address contemporary public health issues. Students will think critically about how both individuals and our society as a whole can positively impact our world's most pressing public health issues. 3 hours lecture. (001575)
Grade Basis: Graded
Repeatability: You may take this course for a maximum of 3 units
Course Attributes: Upper Division

PHHA 323  International Health  3 Units  GE
Prerequisite: GE Oral Communication (A1); GE Written Communication (A2); GE Critical Thinking (A3); GE Mathematics/Quantitative Reasoning (B4) requirements, or consent of the instructor.
Typically Offered: Fall and spring
Analysis of historical and current health problems in the world: population dynamics, vital statistics, global disease patterns, and variations among nations and cultures. Examination of contributing social, psychological, physical, governmental, and cultural factors affecting disease. Efforts toward health promotion and disease prevention, including international programs. 3 hours lecture. (004412)
General Education: Upper-Division Social Sciences (UDD); Global Studies Pathway
Grade Basis: Graded
Repeatability: You may take this course for a maximum of 3 units
Course Attributes: Upper Division

PHHA 325W  Introduction to Public Health Practice and Research (W)  3 Units  W
Prerequisite: GE Written Communication (A2); GE Critical Thinking (A3); Public Health majors only.
Typically Offered: Fall and spring
Provides students with the skills and tools necessary to be successful as they pursue their degree and future careers in Public Health. Writing skills are a key component of this course. Other topics include personal and career exploration, tools for a successful academic and future professional career, communication, presentation, and networking. 3 hours lecture. (022270)
Grade Basis: Graded
Repeatability: You may take this course for a maximum of 3 units
Course Attributes: Upper Division; Writing Course

PHHA 328  Health Equity  3 Units  USD
Prerequisite: PHHA 321 for Public Health Health Service Admin majors and Health Promotion minor.
Typically Offered: Fall and spring
Ethnic groups in the U.S. face many health problems. This course focuses on those problems which affect the four largest ethnic groups in the U.S.: African Americans, Hispanic Americans, American Indians, and Asian Americans. The effects of history, health beliefs and practices, and socioeconomic status on the health of these ethnic populations are addressed. Current and potential strategies to improve health care delivery to these groups are explored. 3 hours discussion. (004448)
Grade Basis: Graded
Repeatability: You may take this course for a maximum of 3 units
Course Attributes: Upper Division; Writing Course

PHHA 330W  Management Principles in Health Services (W)  3 Units  W
Typically Offered: Fall only
Provides knowledge and skills to administer health organizations and programs. Concepts of planning, organizational behavior, and management applicable to the administration of health organizations and programs are addressed. Major approaches to management, motivation, leadership, decision making, supervision, and budgeting are presented. 3 hours seminar. (001582)
Grade Basis: Graded
Repeatability: You may take this course for a maximum of 3 units
Course Attributes: Upper Division; Writing Course
PHHA 331 The Healthcare Delivery System 3 Units
Typically Offered: Fall only
Provides an overview of the U.S. healthcare delivery system from historical, organizational, financial, and administrative perspectives. Analyzes current health issues, such as cost, access, and quality of care. 3 hours seminar. (001583)
Grade Basis: Graded
Repeatability: You may take this course for a maximum of 3 units
Course Attributes: Upper Division

PHHA 348 Public Health Policy and Systems 3 Units
Prerequisite: PHHA 321
Typically Offered: Fall and spring
This course examines the process of creating health policy including the examination of historical and current policies related to public health, stakeholders in health policy making, and advocacy. Critical policy issues including cost, access, and quality of care are studied. An overview of the US health system including public health and government programs from historical, organizational, financial, and administrative perspectives is provided. 3 hours lecture. (021944)
Grade Basis: Graded
Repeatability: You may take this course for a maximum of 3 units
Course Attributes: Upper Division

PHHA 360 Public Health Administration 3 Units
Prerequisite: PHHA 325W.
Typically Offered: Fall and spring
This course provides a survey of administrative functions within public health and health education programs. Major approaches to motivation, leadership, conflict management, supervision, and budgeting are presented. Concepts of marketing, public policy, administrative law and public health disaster response are addressed. 3 hours lecture. (020438)
Grade Basis: Graded
Repeatability: You may take this course for a maximum of 3 units
Course Attributes: Upper Division

PHHA 362 Environmental Health 3 Units
Typically Offered: Fall and spring
An overview of the relationship of people and nature; the impact of environmental conditions, such as water and air pollution, solid wastes, food contamination, vectors, radiation, noise, light, which cause deleterious effects on people's physical, mental, and social well-being. Individual and collective consumer intervention in environmental health problems. 3 hours discussion. (001606)
Grade Basis: Graded
Repeatability: You may take this course for a maximum of 3 units
Course Attributes: Upper Division; Sustainable Course

PHHA 368 Women's Health 3 Units GE
Prerequisite: GE Oral Communication (A1); GE Written Communication (A2); GE Critical Thinking (A3); GE Mathematics/Quantitative Reasoning (B4) requirements, or consent of the instructor.
Typically Offered: Fall and spring
This course represents an overview of health care issues faced by women throughout the life cycle. The course begins an examination of scientific inquiry and the study of disease in women. Then, using sociological, political, and behavioral sciences, the roles, rights, and responsibilities of women in the health care system are assessed. The course concludes with a biological review of the female body and specific health care problems common to women. This course encompasses a woman-centered philosophy which encourages women's active participation in their health care decisions. 3 hours discussion. (004381)
General Education: Upper-Division Scientific Inq/Quant Reason (UDB); Gender and Sexuality Pathway; Health and Wellness Pathway
Cross listing(s): WMST 368
Grade Basis: Graded
Repeatability: You may take this course for a maximum of 3 units
Course Attributes: Upper Division

PHHA 369 Health Promotion Techniques 3 Units
Typically Offered: Fall and spring
This course teaches effective communication techniques and applicable theories used in public health. Students use mass media and technology to design and conduct public health campaigns. Students practice skills and techniques in a community setting. 3 hours lecture. (001613)
Grade Basis: Graded
Repeatability: You may take this course for a maximum of 3 units
Course Attributes: Upper Division

PHHA 370 Drugs in Our Society 3 Units
Prerequisite: Faculty permission.
Typically Offered: Fall and spring
An overview of the use and abuse of alcohol, prescription and street drugs, and their personal and societal consequences on the young adult, the family, and society. Historical perspectives, legal issues, and decision-making skills regarding drug use will also be addressed. 3 hours discussion. (004435)
General Education: Upper-Division Social Sciences (UDD); Health and Wellness Pathway
Grade Basis: Graded
Repeatability: You may take this course for a maximum of 3 units
Course Attributes: Upper Division

PHHA 389 Community Service: Supervision 1-3 Units
Prerequisite: Faculty permission.
Typically Offered: Fall and spring
This course is an internship offered for 1.0-3.0 units. You must register directly with a supervising faculty member. Provides experience in a supervisory role in a campus or community service agency. Each unit of credit requires a minimum of three hours a week supervisory experience and seminar participation. 9 hours supervision. (004449)
Grade Basis: Credit/No Credit
Repeatability: You may take this course for a maximum of 15 units
Course Attributes: Upper Division
PHHA 398 Special Topics 1-3 Units
Typically Offered: Fall and spring
This course is a special topic offered for 1.0-3.0 units. You must register directly with a supervising faculty member. 3 hours lecture. (001577)
Grade Basis: Graded
Repeatability: You may take this course more than once
Course Attributes: Upper Division

PHHA 399 Special Problems 1-3 Units
Prerequisite: Faculty permission.
Typically Offered: Fall and spring
This course is an independent study of special problems offered for 1.0-3.0 units. You must register directly with a supervising faculty member. 9 hours supervision. (004451)
Grade Basis: Credit/No Credit
Repeatability: You may take this course for a maximum of 6 units
Course Attributes: Upper Division

PHHA 425HW Research and Evaluation in Health - Honors (W) 3 Units W, GW
Prerequisite: GE Written Communication (A2) requirement, MATH 105; faculty permission. Open to Health Science majors with 3.5 or higher GPA.
Typically Offered: Fall and spring
The course introduces students to research methodology and program evaluation techniques in the health field. Students develop skills for critically reading professional literature and writing a research or program evaluation proposal. Students also begin work on an Honors in the Major project. 3 hours discussion. (004465)
Grade Basis: Graded
Repeatability: You may take this course for a maximum of 3 units
Course Attributes: Upper Division; Writing Course; Graduation Writing Assessment

PHHA 425W Research and Evaluation in Health (W) 3 Units W, GW
Prerequisite: GE Written Communication (A2) requirement, MATH 105, PHHA 325W.
Typically Offered: Fall and spring
The course introduces students to research methodology and program evaluation techniques in the health field. Students develop skills for critically reading professional literature and writing a research or program evaluation proposal. 3 hours discussion. (001614)
Grade Basis: Graded
Repeatability: You may take this course for a maximum of 3 units
Course Attributes: Upper Division; Writing Course; Graduation Writing Assessment

PHHA 430 Management of Health Services Organizations 3 Units
Prerequisite: PHHA 330W or permission of instructor.
Typically Offered: Spring only
Examines the internal operations of health services organizations (e.g. ambulatory care, long-term care, managed care), and applies management principles including marketing, financing, legal issues, personnel issues, and quality management. 3 hours seminar. (004455)
Grade Basis: Graded
Repeatability: You may take this course for a maximum of 3 units
Course Attributes: Upper Division

PHHA 432 Laws, Ethics, and Regulations in Health Services 3 Units
Prerequisite: PHHA 331.
Typically Offered: Fall only
Study of specific areas of law, ethics, and regulations in health care. Examination of legal and ethical issues of licensing, health insurance, managed care, funding mechanisms, medical negligence and malpractice, informed consent, health care records, and patient and family rights. 3 hours seminar. (004452)
Grade Basis: Graded
Repeatability: You may take this course for a maximum of 3 units
Course Attributes: Upper Division

PHHA 433 Financial Management of Healthcare Organizations 3 Units
Prerequisite: ACCT 201, ACCT 202, MATH 105.
Typically Offered: Fall only
This course provides an understanding of the processes of making asset choices for the provision of healthcare, stewarding the assets particular to healthcare organizations (both for-profit and not-for-profit), and obtaining funds to pay for healthcare-specific assets. Includes traditional techniques of finance, but focuses on the state of the art in the theory and practice of healthcare financial management, including agency theory, valuation, capitated contract analysis, and endowment management. 3 hours discussion. (004438)
Grade Basis: Graded
Repeatability: You may take this course for a maximum of 3 units
Course Attributes: Upper Division

PHHA 434 Healthcare Quality Management 3 Units
Prerequisite: PHHA 430, MATH 105.
Typically Offered: Fall only
This course provides students with an understanding of the quality management and management engineering techniques critical for the effective and efficient delivery of healthcare. 3 hours lecture. (021464)
Grade Basis: Graded
Repeatability: You may take this course for a maximum of 3 units
Course Attributes: Upper Division

PHHA 435 Health Care Policy and Politics 3 Units
Prerequisite: PHHA 331.
Typically Offered: Spring only
An analysis of the political forces, both private and public, which have an impact upon the health industry in the United States. Focusing on problems related to the delivery of health care, the course will cover such issues as availability, accessibility, appropriateness, acceptance, accounting, and alternatives. 3 hours seminar. (001587)
Cross listing(s): POLS 405
Grade Basis: Graded
Repeatability: You may take this course for a maximum of 3 units
Course Attributes: Upper Division

PHHA 441 Public Health and Healthcare Emergency Management: From Earthquakes to Pandemics 3 Units
Prerequisite: Junior standing or above.
Typically Offered: Spring only
This course addresses planning, preparation, and response to healthcare and public health emergencies. It examines emergency management at both the organizational and community levels and looks at both general techniques as well as the response to specific types of incidents. 3 hours lecture. (022283)
Grade Basis: Graded
Repeatability: You may take this course for a maximum of 3 units
Course Attributes: Upper Division
PHHA 463 Epidemiology  3 Units
Prerequisite: MATH 105, PHHA 321, PHHA 325W for Public Health majors only, PHHA 321 for Health Services Administration majors only. Recommended: PHHA 320.
Typically Offered: Fall and spring
Study of the patterns of the major chronic and infectious diseases. Both individual- and population-based approaches to prevention and control will be examined. 3 hours discussion. (001607)
Grade Basis: Graded
Repeatability: You may take this course for a maximum of 3 units
Course Attributes: Upper Division

PHHA 467 Mental and Emotional Health  3 Units
Prerequisite: Junior standing or above.
Typically Offered: Fall and spring
Examination of nature and factors affecting mental health and positive and negative responses to problems in daily living. Discussion of types of mental disorders and public health strategies to deal with these problems. 3 hours discussion. (001611)
Grade Basis: Graded
Repeatability: You may take this course for a maximum of 3 units
Course Attributes: Upper Division

PHHA 471 Planning Public Health Programs  3 Units
Prerequisite: PHHA 321, PHHA 369S, or faculty permission.
Typically Offered: Fall and spring
This course focuses on planning, implementing, and evaluating public health programs. Students will integrate theories, techniques, and skills learned in other coursework to plan a public health program. Students will learn to assess the effectiveness of varied methods for reaching targeted populations. 3 hours discussion. (001615)
Grade Basis: Graded
Repeatability: You may take this course for a maximum of 3 units
Course Attributes: Upper Division

PHHA 489 Internship  3-9 Units
Prerequisite: Senior standing, last semester in the major, minimum 2.0 GPA in the major, and Internship Advisor permission.
Typically Offered: Fall and spring
Field practicum designed to integrate theory and practice in a community setting. Supervised by an agency representative and faculty member. Minimum internship requirement for Health Science majors is 6.0 units. 9 hours independent study. (004467)
Grade Basis: Credit/No Credit
Repeatability: You may take this course for a maximum of 9 units
Course Attributes: Upper Division

PHHA 498 Special Topics  1-4 Units
Typically Offered: Fall and spring
This course is for special topics offered for 1.0-4.0 units. Typically the topic is offered on a one-time-only basis and may vary from term to term and be different for different sections. See the Class Schedule for the specific topic being offered. 3 hours supervision. (001622)
Grade Basis: Graded
Repeatability: You may take this course more than once
Course Attributes: Upper Division

PHHA 499 Special Problems  1-3 Units
Prerequisite: Faculty permission.
Typically Offered: Fall and spring
This course is an independent study of special problems offered for 1.0-3.0 units. You must register directly with a supervising faculty member. 9 hours supervision. (004469)
Grade Basis: Credit/No Credit
Repeatability: You may take this course for a maximum of 6 units
Course Attributes: Upper Division

PHHA 499H Honors in Health and Community Services  3 Units
Prerequisite: Four upper-division courses in the major, including PHHA 425HW
Typically Offered: Fall and spring
Open only by invitation to majors. The student will define a research problem, develop a research proposal, conduct the research, and submit a written report on the project. The student will refine the paper into publishable form and make a public presentation. Completion of 6 units with a B or higher certifies “Honors in the Major” on transcript. 9 hours supervision. (004470)
Grade Basis: Graded
Repeatability: You may take this course for a maximum of 3 units
Course Attributes: Upper Division

PHHA 530W Health Services Administration Capstone Seminar (W)  3 Units
Prerequisite: BCOM 300W, PHHA 430, PHHA 432, PHHA 433, PHHA 434, PHHA 435, or faculty permission.
Typically Offered: Spring only
Integration of theory and practice by examining issues and solutions to problems in the management and planning of health care services. Emphasis upon case studies and practitioner responses. 3 hours seminar. (001596)
Grade Basis: Graded
Repeatability: You may take this course for a maximum of 3 units
Course Attributes: Upper Division; Writing Course

PHHA 536 Health Services Administration College Bowl  2 Units
Prerequisite: ECON 352, PHHA 330W, PHHA 331, PHHA 430, PHHA 432, PHHA 433, PHHA 434, MGMT 304.
Typically Offered: Fall and spring
This course provides a review of the field of health services administration and preparation for competition in the California Health Services Administration College Bowl. 2 hours seminar. (021676)
Grade Basis: Credit/No Credit
Repeatability: You may take this course for a maximum of 2 units
Course Attributes: Upper Division

PHHA 541 Health in the Later Years  3 Units
Typically Offered: Fall only
Exploration of changing health status and needs in later life. Discussion of body system changes, bio-psycho-social influences on elders’ health, health enhancement strategies, common health problems, treatment, and prevention. Also addresses drug use and abuse, sexuality, chronic illness, use of health delivery systems, including long-term care. 3 hours lecture. (001569)
Grade Basis: Graded
Repeatability: You may take this course for a maximum of 3 units
Course Attributes: Upper Division

PHHA 585 Honors in Health and Community Services  3 Units
Prerequisite: Four upper-division courses in the major, including PHHA 425HW
Typically Offered: Fall and spring
Open only by invitation to majors. The student will define a research problem, develop a research proposal, conduct the research, and submit a written report on the project. The student will refine the paper into publishable form and make a public presentation. Completion of 6 units with a B or higher certifies “Honors in the Major” on transcript. 9 hours supervision. (004470)
Grade Basis: Graded
Repeatability: You may take this course for a maximum of 3 units
Course Attributes: Upper Division
PHHA 543  Social Gerontology  3 Units
Typically Offered: Spring only
Studies the changes people face as they age in modern society, as individual social beings and as members of a larger society; how social change (economic, political, technological) affects older people in their aging patterns; emphasis is on the social aspects of problems and prospects for America’s elders. 3 hours lecture. (001571)
Grade Basis: Graded
Repeatability: You may take this course for a maximum of 3 units
Course Attributes: Upper Division

PHHA 579W  Grant Writing and Other Fundraising Strategies (W)  3 Units
Typically Offered: Fall and spring
Knowledge and skill development in writing grant proposals for health and community services. Skills in researching government, foundation, and corporate funding opportunities. Diversifying nonprofit income through other fundraising strategies. 3 hours seminar. (001618)
Grade Basis: Graded
Repeatability: You may take this course for a maximum of 3 units
Course Attributes: Upper Division; Writing Course

Public Health and Health Services Administration Department

The Faculty
Mary E Bayham  2021
Lecturer
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Krista M Becker  2018
Lecturer
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Lindsay M Briggs  2011
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